

SAUGEEN MOBILITY

and REGIONAL TRANSIT

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March 25, 2025

Dear SMART Clients,

We're pleased to let you know about a new service launching on April 16th, 2025 that will make it easier for you to keep track of your scheduled rides.

SMART will begin using a Notification Software that will automatically call your phone the day before your scheduled ride. This phone call will:

- Confirm the date and time of your ride, and
- Give you the option to cancel the ride if you no longer need it.

These reminder calls will come from the following number:
548-800-1883

Please note: this phone number cannot receive calls. It is only used to send you automated ride notifications. If you try calling it back, you will not reach anyone.

If you have questions about your ride or need to speak with someone at the office, please continue to call our main number as usual.

We hope this new service helps make your experience with SMART even more convenient. As always, thank you for riding with us!

Best regards,



Stephan Labelle
General Manager

Improving Quality of Life through Mobility